

VENCO VENTURO

INDUSTRIES LLC

RUGGED. RELIABLE. REAL.

“Venco Venturo provided the exact solutions to correct any issues and has worked to ensure the equipment is customized to meet our needs,” Tucker said. “They are a great partner and I highly recommend them.”

~ Ty Tucker
Service Technician

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Ferrellgas Propane

Truck Crane Offers Security When Moving Propane Tanks

Background

Ferrellgas is a propane provider and a trusted partner to approximately one million customers across the United States. Ty Tucker operates a service truck mounted with the Venturo HT-40KX crane to load and unload propane tanks for residential use. Tucker uses it approximately four times a day to load and offload tanks at the plant and various customer locations. He frequently moves 500-gallon tanks that weigh 1,500 to 2,000 pounds as well as 1,000-gallon tanks that can weigh 3,000 pounds.

Solution

Ferrellgas worked with Signature Truck Systems, a worldwide manufacturer of propane delivery trucks, to install the Venturo crane. In addition to building new and refurbished propane trucks, Signature Truck Systems also builds and services crane, cylinder and service trucks specific to the propane industry with the customer in mind. Each delivery vehicle built by Signature Truck Systems has a decal that is signed by the lead technician, and after inspection, signed by a member of the management team to ensure customer not only knows who inspected and approved their vehicle, they also know who built it.



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Results

“I like the Venturo crane and the boom is plenty strong enough for what I need. When using the boom I have to have a lot of faith and trust in it, as it could be a potential disaster if anything went wrong, and I have great confidence with it,” said Tucker.

The crane is 16 feet of hydraulic extension and four feet of manual extension with the manual pull out pin. Tucker said he appreciates the extra extension that is standard on the crane. “I don’t use the extra extension all the time, but if I can’t reach a tank or I can’t get the truck close enough, it is great to know I can get another four feet of reach whenever necessary.”

Tucker has experienced some minor issues since he first began using the crane in 2013 and has been impressed with the responsiveness of Venco Venturo in resolving them. Venco Venturo sent him a new spool designed to hold up the cord that plugs into the kill switch as well as a new kill switch. They also sent a more narrow saddle where the boom sits and replaced the cover for the hydraulic box on the back of the boom with one piece that does not have a lip on the bottom, preventing water from pooling.

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